RI:

**National Grid**

National Grid has temporarily suspended collections-related activities, including service disconnections, to lessen financial hardship caused by the COVID-19 pandemic. National Grid says these policies will remain in effect at least until the end of April, when they will evaluate the need. Customers looking for more information and for payment assistance programs in general can find it [here](https://www.nationalgridus.com/RI-Business/Bill-Help/Help-Making-Payments): https://www.nationalgridus.com/ri-home/Bill-Help/Help-Making-Payments.aspx.

**Other utilities**

Many internet, phone and cable providers have pledged not to terminate service and waive late fees, but it is best to contact your provider directly to learn if you are eligible and find out what they are offering.

**Evictions**

The district court has postponed all but emergency hearings until at least next month, so no new eviction cases will be heard. Tenants for whom a judge has already ordered an eviction prior to COVID-19 can still be forcibly removed; however, emergency hearings are being held, so someone facing eviction could ask a judge to review the situation.

**Home mortgage relief**

The U.S. Department of Housing and Economic Development (HUD) has announced foreclosure protections that will cover the vast majority of American homeowners for 60 days. Foreclosures will be paused for mortgages insured by the Federal Housing Administration or backed by Fannie Mae or Freddie Mac. You may contact your bank or lender to find out if your mortgage qualifies. (See details from HUD [here](https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042) <https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042>

**Resources for Food Access**

The City is offering [free, packaged dinner meals](http://www.providenceri.gov/city-announces-grab-go-dinners-available-recreation-centers-providence-youth/) for all Providence youth beginning Wednesday, March 18 at each of Providence’s eleven [recreation centers](http://www.providenceri.gov/providence-recreation/providence-recreation-centers/). Meals can be picked up between 4:00PM-6:00PM weekdays but they must be personally present at the distribution site.

[Free grab and go breakfast and lunches](https://www.providenceschools.org/grabandgo) are available to youth during weekdays between 11:00AM-2:00PM at school [locations across the city and state](https://health.ri.gov/diseases/ncov2019/about/foodsites/). For all meals, residents must be 18 and under. No ID is required.

Rhode Islanders seeking food assistance may [locate their local food pantry online](https://rifoodbank.org/find-food/?utm_source=Food+Bank+Full+List&utm_campaign=45b530321c-EMAIL_CAMPAIGN_2019_10_29_02_13_COPY_01&utm_medium=email&utm_term=0_c8754db402-45b530321c-32540213) through the *Rhode Island Food Bank* or by calling the *United Way of Rhode Island* by dialing 2-1-1. *Residents seeking food assistance are asked to please call ahead to confirm a program is still open during their regularly listed hours.*

*Farm Fresh Rhode Island* also has a [Market Mobile wholesale service](https://www.farmfreshri.org/homedelivery/) to get fresh food from local farms delivered to your home. Farm Fresh Rhode Island’s Market Mobile Service accepts PayPal in addition to SNAP and EBT.

**Health Insurance:**

Help ensure all Rhode Islanders have access to the food they need while preventing the spread of COVID-19. *The best way you can help support this critical work is to make a financial donation to* [*these* organizations*.*](http://www.providenceri.gov/wp-content/uploads/2020/03/COVID-support-food-access-onepager-engesp.pdf)

### Resources for Rhode Islanders Without Health Insurance

For residents who do not currently have health insurance, but would like to enroll now, a Special Enrollment Period has been established to [enroll in a plan through HealthSourceRI](https://healthsourceri.com/coverage-through-healthsource-ri/) until April 15, 2020.

### **Legal Resources**

The Rhode Island Supreme Court [released an executive order](https://www.courts.ri.gov/Courts/SupremeCourt/SupremeExecOrders/20-04.pdf) in which all non-emergency judicial matters are postponed through April 17, 2020. Emergency matters, such as restraining orders, arraignments, emergency family law orders, and other matters can still be heard to protect the public.

*The Rhode Island Center for Justice* is offering free emergency legal support for renters who are facing an urgent eviction-related emergency during the coronavirus outbreak.

*You can reach them by calling 401-491-1101 and following the prompts on their voicemail.*

### **Resources for People Experiencing Homelessness**

The State of Rhode Island has organized all of the meals, hygiene, and shelter sites in Providence and throughout the state in an [interactive map](https://arcg.is/ujOCP).

For those in our community experiencing homelessness, the *Rhode Island Coalition for the Homeless* has developed a [COVID-19 response webpage](https://www.rihomeless.org/covid-19) in addition to their comprehensive general resources.

You can also call the Rhode Island Coalition for the Homeless coordinated entry system hotline by dialing (401) 277-4316. Please help share this information with folks who you know may need it.

### **Behavioral Health and Substance Use Disorder Resources**

Online meetings and other resources are available to those suffering from Substance Use Disorder. Prevent Overdose Rhode Island has [compiled information and other recovery supports](https://preventoverdoseri.org/covid-19/) for those seeking help.

The *U.S. Center for Disease Control* has issued [guidelines for managing anxiety and stress](https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-stress-anxiety.html) and the *U.S. Substance Abuse and Mental Health Services Administration* has also provided [tips for social distancing, quarantine, and isolation for those suffering from substance use disorder](https://bhddh.ri.gov/developmentaldisabilities/pdf/SAMHSA%20Tips%20during%20an%20Infectious%20Disease%20Outbreak.pdf).

The National Alliance on Mental Illness has released a [Coronavirus Information and Resources Guide](https://www.nami.org/getattachment/About-NAMI/NAMI-News/2020/NAMI-Updates-on-the-Coronavirus/COVID-19-Updated-Guide-1.pdf?lang=en-US). To connect to their Help Line, dial  (800) 950-6264 Monday-Friday, 10:00 a.m. to 6:00 p.m., EST.

*BH Link* is managing a [statewide hotline](https://www.bhlink.org/) to connect residents to appropriate care and resources when you or someone you care about is experiencing a behavioral healthcare crisis. To connect to the BH Link hotline, dial 414-LINK.

The Rhode Island Coalition Against Domestic Violence has a [full list of resources](http://www.ricadv.org/en/) available on their website for anyone who is or knows someone who is experiencing abusive behavior. To connect to their 24-hour Help Line, dial (800) 494- 8100.

Many shelters are moving to reserved beds to limit transmission or are making changes to their normal operation in other ways. It is best to check directly with shelters to learn how they are adjusting services. Expect to be screened for symptoms at all shelters and other service sites.

### **Online Library Resources for Youth and Adults**

The *Providence Community Libraries* maintain digital resources for [youth](https://www.provcomlib.org/online-resources-youth) and [adults](https://www.provcomlib.org/online-resources-adults) including educational presentations, ideas for craft making and digital storytimes with beloved storytellers. The State’s *Office of Library & Information Services* is also offering [online learning programs and other services.](https://olis-ri.libguides.com/online)

Applying for Food Stamps:

<http://www.dhs.ri.gov/Programs/SNAPApplyNow.php>

More Emergency Services such as free diapers, free tax preparation, clothing, ect:

1. CCAP – Comprehensive Community Action Plan 311 Doric Ave, Cranston, RI 02910(401) 467-9610
2. Comprehensive Community Action,Inc. 111 Francis St, Providence, RI 02908
3. Tri-Town Community Action 185 Pascoag Main St, Pascoag, RI 02859(401) 567-0510
4. BVCAP Community Center- 210 West Ave, Pawtucket, RI 02860(401) 475-5071
5. Tri-County Community Action Agency-1126 Hartford Ave, Johnston, RI 02919(401) 351-2750
6. Comprehensive Community Action-226 Buttonwoods Ave, Warwick, RI 02886(401) 732-9090